

| **1) DESCRIPCIÓN OF THE TOOL** |
| --- |
| **Activity: “From Clash to Clarity”**  Participants analyze a real or fictional conflict using a conflict mapping tool and role-play resolution. |

| **2) OBJETIVS OF THE TOOL** |
| --- |
| • Understand conflict sources.  • Practice de-escalation techniques.  • Promote resolution mindset. |

| **3) CONNECTION OF THE TOOL WITH THE SKILL** |
| --- |
| Conflict is part of life—resolving it well is a skill, not a talent. |
| **4) MATERIAL RESOURCES** |
| • Conflict map template  • Role cards (neutral, involved, mediator) |

| **5) HOW TO APPLY THE TOOL** |
| --- |
| * Break into groups. * Analyze conflict components (needs, fears, triggers). * Role-play and resolve. * Reflect on process. |

| **6) WHT TO LEARN** |
| --- |
| When understood, conflict becomes a bridge, not a wall. |

| **7) EXTRA MATERIALS - LINKS** |
| --- |
| https://www.crkit.org |